

Ref. #	Title	Source	Module	Description
1	Wheelchair Lift Maintenance	USDOT, FTA, RTAP	Binder w/1-Video (Video missing)	Preventative Maintenance, Trouble Shooting & Repairs, General Maintenance Guidelines for Additional Equipment, Wheelchairs Lift Maintenance.
2	Roles & Responsibilities of Transit Board Members	USDOT, UMTA, RTAP	Pamphlets w/1-Video	Facilitator's Handbook. Training Package for Rural Transit Boards. Learn how boards can operate most effectively. Boards role in planning, personnel, finance and community involvement, and assess your own involvement with your board.
3	Essential Skills for Dispatching	USDOT, UMTA, RTAP	Pamphlets w/1-Video	Dispatcher's Workbook. Dispatching, Keeping the System Moving, Talking to the Public, Dealing with Drivers, Keeping Records, Putting it all Together.
4	Risk Management for Rural Transit Systems	USDOT, FTA, RTAP	Pamphlets w/1-Video	Learn the steps involved in developing a risk management program that will protect your people, equipment and facilities. Discover the benefits of taking a system-wide approach to recognizing and reducing risk. Develop a "risk profile" for your transit system. Recognize the pros and cons of alternatives for managing risks.
5	Building Quality Service, Everyone's a Customer	USDOT, FTA, RTAP	Binder w/1-Video	The elements of quality service. What is building quality service? The tools for determining customer satisfaction. The importance of communications to internal relations and service delivery. Marketing quality service in your community.
6	Passenger Assistance, Safety and Wheelchair Securement	Statewide Transportation Programs: The University of Wisconsin, Milwaukee	Binder	Training program to promote safer, more comfortable trips for passengers, to cut costs of repairs, to promote safe driving and minimize accidents, to help employees do a better job.
7	Behind the Wheel	Buckley Productions, Inc.	Pamphlets & 4-Videos	Behind the Wheel- Pre-Trip Inspection for Transit Style School Buses. Precision Backing for Transit Style School Buses. Precision Left and Right Turns for Transit Style School Buses. It Can Happen: Evacuation of Individuals with Special Needs from School Buses.
8	Transportation Safety Institute	USDOT, UMTA, RTAP	Binder & Folder	Elderly Drivers: Problems and Needs for Research, Vehicle Safety Inspections, Driver Sensitivity and Passenger Relations, Defensive and Safe Driving Procedures, Professionalism, Common Sense, and Safe Transportation.
9	Emergency Procedures for Rural Transit Drivers	UMTA	Binder, 1-Video, 2-Cassette Tapes	Participant's Workbook: Vehicle Preparation, Hazardous Conditions, Standard Procedures for Securing the Vehicle, Breakdown Procedures, Accident Procedures, Passenger Illness and Injury and Review. Manager's Workbook: Vehicle Preparation, Driving in Hazardous Weather and Road Conditions, Securing the Vehicle, Breakdown Procedures, Accident Procedures and Handling On-Board Passenger Illness and Injury.

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10	Safe Transport of the Public Under the Americans with Disabilities Act	USDOT, FTA,	Binder, 1-Video (missing)	Facilitator's Guide, Transportation in the 90s and the Americans with Disabilities Act, Your Job: It's More than Driving, Working with Passengers with Mobility Impairments, Working with Passengers with Communication Impairments, Working with Passengers with Visual Impairments, and Working with Passengers with Other Impairments.
11	Understanding The Capabilities And Needs of Special Passengers	USDOT, UTMA, RTAP	Binder, 3-Videos, 2-Tapes	Participant's Workbook: Spinal Cord Injuries, Strokes, and other Mobility Impairments, Mental Retardation and Autism, Vision Impairments, Hearing Impairments, Neuromuscular Conditions, Epilepsy or Seizure Disorders, Alzheimer's Disease, Conditions Related to Aging, and Other Disabilities, Manager's Handbook: Manager's Guide provides info on how the module can be used as a self-study tool or in a facilitated training setting, Policy Considerations in the development or modifying of a system's policies regarding transportation of disabled passengers.
12	Minority Business Enterprise Regulations	USDOT, UMTA	Binder	Questions & Answers
13	Pennsylvania Transit Drug Free Program Resource Manual	Penn. DOT	Binder	Pennsylvania Transit Model Program, Regulatory Requirements, Formulating the Program, Adopting the Policy, Communicating the Policy, Obtaining Program Services, Establishing Testing Requirements and Procedures, Establishing Disciplinary Action and Due Process, Conducting Training, Checking the Model, Recordkeeping and Reporting, and Evaluating Program Performance.
14	A Safe Ride For All: The UTMA Rule	USDOT, UMTA, Washington State DOT	Binder	A training and education guide for drug testing programs for sensitivity safety employees in the transit industry.
15	Transportation Coordinator: A Guide To Making It Work For You	USDOT, FTA, RTAP	Binder, 1-Video	Coordination benefits covered increased cost effectiveness, increased operational safety, improved program efficiency, maximized vehicle use, elimination of duplication of efforts, expanded services, ability to serve more clients, increased access to additional funds, reduced overhead costs, increased ability to identify and service previously unserved individuals and increased independence for transportation-disadvantaged members of the community.

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16	Circular A-102 (Revised)	Executive Office of the President, OMB	Binder	Appendix D-3: Uniform Requirements for assistance to state and local governments. Attachments: Cash depositories, bonding and insurance, retention and custodial requirements for records, waiver of "single" state agency requirements, program income, matching share, standards for grantee financial management systems, financial reporting requirements, monitoring and reporting program performance, grant payment requirements, budget revision procedures, grant close-out procedures, standard forms for applying for federal assistance, property management standards, and procurement standards.
17	The Alaska Railroad Corp.	State of Alaska	Binder	Alcohol and Drug Control Program: Education, Identification, Rehabilitation.
18	Tap into RTAP	USDOT, FTA, RTAP	Pamphlets, 1-Video	How to get RTAP resources: Video-based training modules, training materials, technical assistance and communications.
19	Passenger Assistance Techniques	Transportation Management Associates	Brochure	Facilitator's Handbook. Effective training: what its all about. Training adults: what works. Trainer roles: who you are and what you do. Training activities and materials: what you should know. Putting it all together.
20	Essential Skills for Trainers	USDOT, FTA, RTAP	Brochure	
21	Air Cushion Vehicle Demonstration in Bethel, AK	USDOT, UTMA	Brochure	Costs, performance and impact. Demonstration for a one year period to determine the costs and commercial viability of using air cushion vehicles to transport cargo/passengers. Generally successful.
22	Entrepreneurial Services Program Financing Handbook	USDOT, FTA	Brochure	How to analyze your company's financial condition, how to develop your company's financial plan, how to find equity and debt capital, and financing models for reverse commuting companies.
23	Mass Transit Grants	US General Accounting Office, GAO/ RCED-93-8	Brochure	Report to selected members of congress on mass transit grants. If properly implemented, FTA initiatives should improve oversight.
24	Report on Funding Levels and Allocations of Funds	USDOT, FTA	Brochure	Report to the secretary of transportation to the US congress of the federal transit act. Report prepared in response to 49 USC 5309(m)(3), formerly section 3(j), requirements.
25	1994 Statistical Summaries	USDOT, FTA	Brochure	Grant assistance programs. Comprehensive report FY94 funding data for the FTA's major discretionary and formula grant programs.
26	Workshop on Transit Fare Policy and Management	National Research Council	Brochure	Transportation research circular, number 421, April 1994. Research needs and priorities. Changing roles of transit and fare policy; evolving fare technologies; finance, economics, and pricing; management and operations;

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27	Regional IV Technical Training Workshops in Transportation	USDOT, FTA	Brochure	Financing in the 1990's, selected presentations. Keynote address: Federal funding becomes more flexible, State tax financing: Pennsylvania, System maintenance programs: efficiencies and revenues, working with the private sector, creative local non-tax financing, a laypersons guide to FTA programs, Benefit assessment district: Savannah, Georgia, Realizing the benefits of system coordination, Educating your legislature, A laypersons guide to HHS programs.
28	Introduction to Public Finance and Public Transit	USDOT, FTA	Brochure	Report describing elements of public finance as they relate to transit issues. Intended to serve as primer for the staff of FTA and staff of transit agencies across the country. Provides overview of public finance market, the economics of municipal market, how the market is regulated, who buys and sells tax-exempt debt and general historical market perspectives, the mechanics of debt financing, lease financing and FTA's role, also describes cost reduction techniques for transit financing such as international vendor financing, cross border leasing, turnkey procurement opportunities and joint development.
29	Truck Weight and Vehicle Classification Studies	Minnesota DOT	Brochure	1978-1979. Location maps and station descriptions; vehicle classification: outstate T.H., metro, outstate C.S.A.H.; and truck weight data: outstate, metro and statewide.
30	Feasibility of a National Heavy Vehicle Monitoring System	National Research Council	Brochure	Interim report. National Cooperative Highway research Program - Transportation Research Board. NAS-NRC Privileged Document for National Cooperative Highway Research Program members and participants.
31	Resource Guide 1997	Community Transportation Reporter	Magazine	State contacts, federal regional and other contacts, federal funding resources, state/regional associations, CTR index, 105th Congress.
32	Transit Planning and Research Programs	USDOT, FTA	Brochure	FY 1996 project directory. FTA-Office of Research, Demonstration and Innovation, Intelligent Transportation Systems: Advanced Public Transportation Systems, New Bus Vehicles and Infrastructures, Advanced Bus Propulsion Systems, New Rail Vehicles and Infrastructures, Transit Service and Management Innovation, Rural and Specialized Transportation, Metropolitan/Rural Policy Development, Planning and Project Development, Safety and Security, Human Resources, National Transit Database, Transit Cooperative Research Program, National Transit Institute Program, Rural Transit Assistance Program, and University Transportation Centers Program, FTA Regional Offices.

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33	Access	Research at the University of California Transportation Center	Brochure	Why neighborhoods don't readily develop near light-rail transit stations, the century freeway, transit villages, food access for the transit-dependent, the full cost of intercity travel, the freeway's guardian angels, the access almanac and papers in print.
34	TCRP Report 16 Volume 1 & 2	National Research Council	Report	Transportation Research Board. Vol. 1, Part 1: Transit, Urban Form, and the Built Environment: A Summary of Knowledge, Part 2: Commuter and Light Rail Transit Corridors: The Land Use Connection. Vol. 2, Part 3: A Guidebook for Practitioners, Part 4: Public Policy and Transit-Oriented Development: Six International Case Studies.
35	Freight Data Requirements for Statewide Transportation System Planning 8-17	R.L. Banks & Associates, Inc.	Report	Vol. 1: Findings of a study to identify and rank data essential to freight statewide transportation systems planning. Vol. 2: Appendix A&B: Catalog of existing freight data. Vol. 3: Appendix C thru I: Freight data requirements for statewide transportation system planning.
36	A Guide to Passenger and Freight Transportation Programs	Pennsylvania DOT	Brochure	Mass transit assistance program, rural & intercity public transportation program, free/reduced fare programs for senior citizens, ridesharing programs, and good movement programs.
37	Journal of Public Transportation	National Urban Transit Institute	2-Books Vol.1, No.1&2	The changing federal role of public transportation, transit service, parking charges, and mode choice for the journey to work: an analysis of the 1990, a taxonomy for advanced public transportation systems, public transit in the social marketing framework, the puzzle of income, race, and density: preliminary evidence on transit use from the 1991 American housing survey, California's transit village movement, performance-based transit operating subsidy allocation: a before and after study, changes in traveler stated preference for bus and car modes due to real-time schedule information: a conjoint analysis, goal-setting and performance measurement in transportation planning and programming, characteristics of light rail travel time: examples from France, evaluating transit subsidies in Chicago, analyzing the budgeting process of selected rapid rail transit systems.
38	APTA 1997 Publications	APTA	Pamphlet	Passenger transport, special reports, advocacy videos, communications/marketing, government affairs, human resources, information center, membership; policy, planning, and programs; research and statistics; and technical services.
39	Advanced Public Transportation Systems Deployment in the US	USDOT	Pamphlet	Operation Timesaver: Report documents work performed under FTA's Advanced Public Transportation, a program structured to undertake research and development of innovative applications of advanced navigation, information, and communication technologies that most benefit public transportation.

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40	Benefits of Assessment of Advanced Public Transportation System	USDOT	Pamphlet	Operation Timesaver: Report documents work performed under FTA's Advanced Public Transportation , a program structured to undertake research and development of innovative applications of advanced navigation, information, and communication technologies that most benefit public transportation.
41	Intelligent Transportation Infrastructure Benefits: Expected and Experienced	USDOT	Pamphlet	Freeway management systems, traffic signals systems, incident management programs, multimodal traveler information systems, transit management systems, electronic toll collection systems (ETC), electronic fare payment, and integrated systems.
42	Annual Report of Progress 1996	Transportation Research Board, National Research Council	Report	How TCRP programs are formulated, research program, financing the program, how the TCRP is organized to administer research programs, project panels, how the projects are placed under contract, monitoring research in progress, promoting dissemination and application of research results, current status, accomplishments——inception to present, FY97 program, progress by project and TCRP research agency list.
43	Cost and Productivity Impacts of a “Smart” Paratransit System	Transportation Research Board	Report	Transportation Research Board's 76th Annual Meeting, January 12-16, 1997 in Washington, D.C. This paper presents an analysis of the cost and productivity impacts of an advanced paratransit system utilizing an automated trip scheduling system (ATSS) and digital geographic database (DGD). This system automates trip planning and vehicle scheduling functions for large paratransit systems.
44	National Transit Resource Center	USDOT, FTA	Pamphlet	Intermodal planning, highway funds available for transit, factors to be considered in metropolitan and state plans.
45	L&E Consulting Group, Inc. Partnering Services		Brochure	Program set up, partnering workshops, follow up program , corporate overview, samples of workshop material, sample follow up report.
46	1996 Statistical Summaries	USDOT, FTA	Book	Grant assistance programs, appropriations and budget authorities, obligations for FY96, historical information.
47	An Evaluation of an Innovative Transit Pass Program: The UPASS	USDOT	Book	Methodology, background data, student travel patterns, attitudes towards transportation services, mode choice, anticipated UPASS usage, UPASS usage, impact of UPASS, and transferability of UPASS.
48	Planning Intermodal and Operations Facilities for Rural and Small Urban Transit Systems: Workshop Manual	USDOT	Pamphlet	Sequence of the manual and workshop, workshop outline and materials, background, special considerations and examples, needs, feasibility and justification, design and construction.

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49	Survey of State Involvement in Public Transportation	American Association of State Highway and Transportation Officials	Report	Summary of state funding for public transportation - FY 93-95, summary of state funding for public transportation - FY 95, summary of state funding for public transportation - FY 94, selected financial and operating statistics FY 94, intermodal transit funding from ISTEA flexible funding source FY 95.
50	Legal Research Digest December 1994 - Number 3	Transportation Research Board	Pamphlet	State limitations on tort liability of public transit operations, state and local immunity statutes in relation to public transit agencies, substantive limitations on tort actions against public transit agencies, discussion of the governmental-proprietary test of immunity, duty and degree of care owed to the traveling public, procedural limitations of actions or recoveries in tort against public transit agencies, changes in the law that would reduce tort liability.
51	Transportation Spending and Economic Growth	American Public Transit Association	Pamphlet	Generating higher productivity through creating an appropriate environment to attract private capital accumulation. The results of study is creating such an environment through increased funding for transportation in general and public transit in particular.
52	Unsticking Traffic: When Transit Works, and Why	USDOT, FTA	Policy Paper	Purpose of the UTPM and plan of the Paper, UTPM as a multimodal performance measurement tool, corridors evaluated and survey design, and results from the corridors evaluated.
53	Transportation Planning and Your Community	USDOT, Federal Highway Administration	Brochure	Traffic planning, programming projects, system planning, transit planning, monitoring and forecasting. Travel demand estimation, operational planning, evaluating public transportation systems, and evaluation measure for public transportation operations.
54	Transportation Research Record	Transportation Research Board, National Research Council	Book	Public transit: current research in planning, marketing, operations, and technology. Factors of successful private-sector reverse commute services, funding methods for urban railroad construction and improvements in Japan, transit privatization in Denver: experience in the second year, strategic planning for transit agencies in small urbanized areas, method for optimizing transit service coverage, ridership forecasting for Chicago transit authority 's west corridor project, cost-effectiveness of direct mail marketing to new residents, marketing theory and urban transportation policy, transit-generated crime: perception vs. reality, guidelines for development of passenger, vehicle, and facility system security program plans, computer-assisted optimization of train crew size for on-board fare collection, development of cost-effective sampling plans for section 15 and operational planning ride checks, ridership sampling for barrier-free light rail, strategic transit work force planning model incorporating overtime, absence, and reliability relationships, development of ideal model for identification of rural public transit needs, design and analysis of advanced transit systems using interactive computer animation.
55	Intercity Bus Service Planning Final Report	National Cooperative Highway Research Program, Transportation Research Board, National	Report	Introduction and research approach, finding, interpretation, appraisal, and application; conclusions and suggested research, state-of-the-art, illustrative tabulations of problem, procedures for estimating ridership, procedures for estimating operating and capital

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		Research Council		costs, and evaluation of intercity bus service options in five case study corridors.
56	Characteristics of Urban Transportation Systems	USDOT, FTA	Brochures	Rail transit, bus transit, automobiles; trucks and the highway system; automated guideway transit, and high-occupancy vehicle lanes. Appendices: consumer price and cost indices, background information on rail transit, background information on bus transit, background information on automated guideway transit systems, and metric conversion factors.
57	Transit Planning and Research Programs FY 94 Project Directory, March 1995	USDOT, FTA	Project Directory	From the Federal Transportation Administration's Office of Technical Assistance and Safety. Advanced public transportation systems, clean air, finance, human resources, information, planning and project development, policy analysis and evaluation, regional mobility, rural and specialized transit, safety and security, technology development, transit access, and cooperative research programs.
58	Transit Planning and Research Reports, Annotated Bibliography November 1993	USDOT, FTA	Brochure	Advanced public transportation systems, clean air program, finance, information program, planning & project development, policy analysis & evaluation, regional mobility, rural & specialized transit, safety & security, technology development, transit accessibility, and university transportation centers.
59	Revised Measures for Assessing Major Investments A Discussion Draft, September 1994	USDOT, FTA	Policy Paper	Introduction and executive summary, the context for this document, considerations in developing new FTA project appraisal procedures, proposed changes to FTA's appraisal methods, and appendix: an appraisal of candidate project evaluation measures.
60	Transit Planning and Research Reports, An Annotated Bibliography, July 1994	USDOT, FTA	Report	From the FTA's Office of Technical Assistance and Safety. Advanced public transportation systems, clean air, finance, human resources, information, planning & project development, policy analysis & evaluation, regional mobility, safety & security, technology development, transit accessibility, and transit cooperative research program.
61	Survey of State Involvement in Public Transportation 1993	American Association of State Highway and Transportation Officials	Report	A report of the standing committee on public transportation. Section 1: Summary of state funding for public transportation - FY 91-93, Section 2: Summary of state funding for public transportation - FY 93, Section 3: Summary of state funding for public transportation - FY 92, Section 4: Selected financial and operating statistics, FY 92, and Section 5: Intermodal transit funding from ISTEA flexible funding source, FY 93.

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62	Mass Transit Needs Projections Could Better Reflect Future Costs, Mar. '93	US General Accounting Office, GAO/RCED-93-61	Report	Report to congressional requesters. Results in brief, history of transit needs reports, different definitions of needs caused projections to vary, assumptions about capital expansion needs significantly affected projections, new requirements may increase transit needs beyond the projections, new requirements offer opportunity to improve future needs projections, conclusions and recommendations.
63	Negative Impacts of HOV Facilities on Transit	Transportation Research Board	Report	This paper analyzes different types of HOV facilities, develops principles for planning transit preferential facilities, and focuses on one major problem—negative impacts of HOV facilities on bus systems.
64	New Jersey Transportation Plan 1984	NJ DOT	Plan	The transportation partnership, the transportation project development process, guidelines for defining the plan, short range plan, longer range and continuing needs.
65	Transportation Research Record	Transportation Research Board, National Research Council	Report	Planning and development; management, marketing and fare policy; and technology.
66	Guidebook for Planning Small Urban and Rural Transportation Programs	USDOT, New Mexico DOT	Report	Determining local public transit needs, estimating demand for transit service, how to inventory local transportation services, alternative transportation systems, equipment, funding/financing, operations, community involvement, getting started and program monitoring.
67	Urban Transportation Planning in the United States	USDOT	Report	A historical overview from the USDOT, Office of the Secretary of Transportation. Overview of c. 50 years of urban transportation history. How planning processes and procedures have evolved over the years and the current concerns and priorities.
68	Long Range Planning Issues for Small Transit Agencies	Transportation Research Board	Report	This paper outlines a research effort that identifies and discusses the key issues for strategic planning of transit agencies in small and medium size communities. Strategic planning difficulties facing smaller agencies is addressed, such as inadequate staff-size, time, and resources to carry out facets of analysis of organization practices, consumer needs, political environment, etc.
69	Developing A Customer Focus in the Statewide Planning Process	Transportation Research Board	Report	The 74th annual meeting of the TRB, January 22-38, 1995 in Washington, D.C. Report presents a summary of the responses of focus groups from 15 transportation planning regions in Colorado. The groups consisted of respondents from telephone surveys and explored results of the survey in greater detail, developing targeted response plans. Multiple review process used to ensure inter-rater reliability.
70	1995 Georgia Transit Fact Book	GA DOT	Report	Office of Intermodal Transportation. Urban transit operations, transit agency summaries and paratransit operations.

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71	National Cooperative Highway Research Program Report 329	Transportation Research Board	Report	Using market research to improve management of transportation systems. Market research techniques, application of market research to transportation issues, appendices: fundamentals of random sampling, methods of quantitative analysis, national demonstration survey, and review of transportation market research.
72	Transportation Research Record	Transportation Research Board, NRC	Report	Public Transit Research: rail, bus and new technology 1991. Rail planning and operations; bus planning and operations; and new technology: airport development with automated people mover system, four alternative airport terminal passenger mobility systems, and Detroit downtown people mover maintenance data.
73	TCRP Report 3	Transportation Research Board, NRC	Report	Workbook for estimating demand for rural passenger transportation. Passenger transportation, overview of methodology, forecasting demand for existing conditions and for planning a new service, and sample applications.
74	Rural Intercity Bus Transportation in Kansas	Kansas DOT	Report	June 1993. Key issues and strategies to implement an intercity bus program utilizing federal transit administration section 5311(f) funding.
75	Guidance for State Implementation of ISTEA Toll Provisions in Creating Public-Private Partnerships, Nov. 93	USDOT, FTA	Report	Public-Private partnerships in transportation, preliminary state action plan, components of a model ordinance, implementation of the public-private partnership agreement and summary of the state public-private highway legislation.
76	Working Together on Transportation Planning	USDOT, FTA	Policy Paper	May 1995. An approach to collaborative decision making. The MPO experience. The ISTEA and CAAA planning provisions. Creating effective public participation strategies. Approaches to implementing a collaborative planning process. Evaluating the success of your plan. Appendices: case studies from various states.
77	Innovating Financing Handbook	USDOT, Federal Transit Administration	Brochure	Selected innovated financing techniques. Repaying bonds and certificates of participation, state revolving loan funds, lease payments, joint development of transit assets, cross border leases, super turnkey and private financing, delayed local match, toll revenue credits. Appendices: Federal register notice, matrix of grant programs.
78	Research for Public Transit	Transportation Research Board, National Research Council	Book	Special report 213. Evolution of the public transportation industry, transit research: programs and priorities since 1962, developing a problem-solving transit research program, financing an operator-oriented research program, managing and administering the research program, and appendices.
79	TCRP Report 6	Transportation Research Board, National Research Council	Book	Rural passenger transportation services, potential service options, How to decide which type of service, case studies of high-performance systems, results from other communities, and appendices.

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80	1995 Statistical Summaries	FTA	Book	Grant assistance programs. Obligations FY95, Section 5309, 5307, 5310, 5311, RTAP, Metropolitan Planning, State planning and research.
81	Access Spring 1996	University of California	Pamphlet	Research at the University of California Transportation Center. Free to cruise: creating curb space for jitneys, total cost of motor-vehicle use, are Americans really driving so much more? Smart maps for public transit, decision-making after disasters: responding to the Northridge earthquakes, and the Access Almanac: autos save energy.
82	Transit Planning and Research Reports	USDOT, Federal Transit Administration	Report	Annotated bibliography, June 1997 from the Office of Research, Demonstration and Innovation. Safety and security, fleet operations-ITS/advanced public transportation systems, equipment and infrastructure, specialized transit services, policy, planning & program support, and professional capacity building.
83	TCRP Report 25	FTA, Transportation Research Board, NRC	Report	Bus operator workstation evaluation and design guidelines summary. Workstation concept, operator workstation mock-up and evaluation, neutral seating reference point approach, JACK simulation, instrument panel design, prototype construction, prototype testing, final design specifications and guidelines, sample bid specifications, and benefit-cost evaluation.
84	Alaska on The Move	Alaska Citizens Transportation Coalition (ACT)	Report	Great ideas for surface transportation. Alaska's transportation in perspective, conserving for tomorrow, how decisions are made, intermodal choices in Alaska, coping with the growing demands of Alaskans and tourists, and Alaskan designs for roads and trails.
85	Transit Planning and Research Programs FY 1996	USDOT, FTA	Report	From the Office of Research, Demonstration and Innovation. Project directory Dec. 1996. Intelligent transportation systems: advanced public transportation systems, new bus vehicles and infrastructure, advanced bus propulsion systems, new rail vehicles and infrastructure, transit service management innovation, rural and specialized transportation, metropolitan/rural policy development, planning and project development, safety and security, human resources, national transit database, transit cooperative research program, national transit institute program, rural transit assistance program, & university transportation centers program.
86	Organizational Charts	MTAP	Report	State department of transportation transit units. AASHTO multi-state technical assistance program, January 21, 1997.
87	Public Transportation and Intercity Rail Passenger Plan for Washington State and Appendix	Washington State Dept. of Transportation	Report	1997 thru 2016. This 20 year plan aims to preserve current public transportation systems while improving mobility for a growing population. The plan clarifies the state's role in public transportation.

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88	Rural Transit Assistance Program at Work	USDOT, FTA	Report	A state by state survey of 1994. Successes, products, services and contacts.
89	Strategies: Dealing with Difficult People	Strategies Training Systems	Brochure	Student Workbook. Security systems and operator skills, power and control, captain of the ship or just along for the cruise?, predicting human behavior and can it be controlled?, and the customer service continuum.
90	Strategies: Dealing with Difficult People	Strategies Training Systems	Brochure	Presentation Guide. Pre-class activities, opening the class, module one: the purposeful greeting, the door opener, the power of the question, the do-nut exercise, combining the door opener, power of the question and empathy, module two: pushing my buttons, common directives that I give, four steps of verbal control, interrupting nuisance behaviors, making a plan, facilitator debrief, module three: the effects of anger, anger, the generic technique, why did he calm down?, withdrawal and appendices.
91	Strategies: Dealing with Difficult People	Strategies Training Systems	Pamphlet	Training program presented by staff at Strategies Training Systems. Pamphlet covers aspects of training program.
92	Local Factors Determine Effectiveness of Federal Regulation	United States General Accounting Office, GAO/RCED-93-162	Report	September 7, 1993. Report to congressional committees on charter bus service as it relates to: The extent regulations allow communities to cost-effectively and efficiently meet transportation needs of government, civic and charitable organizations, extent public transit operators and private operators engage in charter service agreements, extent to which contracts enable private operators to profit from provisions of charter service by public operators using federally subsidized vehicles.
93	Techniques for Analyzing the Performance of Rural Transit Systems	USDOT, Research & Special Programs Administration	Report	Performance indicators and policy evaluation in rural transit. Final report, volume 2 by university research. Evaluation process in transit operations is analyzed, proposed control strategies and performance indicators.
94	Passenger Assistance Techniques	Transportation Management Associates	Brochure	A training manual for vehicle operators of systems transporting the elderly and handicapped.
95	41 Overhead Transparencies		Box	41 overhead projector transparencies dealing with educating providers on servicing the elderly and handicapped.
96	CTAP	US Dept. of Health & Human Services	Pamphlet	Community Transportation Assistance Project for human services agencies. Index card pamphlet.
97	Your Ticket to Safety	Air & Transit Division, IA	Pamphlet 1 Video	Educate on bloodborne pathogens.
98	Pennsylvania Urban Transit Statistical Report 1995-96	Pennsylvania DOT	Brochure	Financial data, non-financial data, performance indicators and tables depicting statistics, grants and financial information.

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99	1995 Status of the Nation's Surface Transportation System	USDOT, Fed. Hwy. Admin., FTA, Maritime Administration	2-Books	Summary report to Congress on the condition and performance: Highway and Transit: report card, system description and usage characteristics, financing, condition & performance, investment requirements vs. capital outlay and waterborne transportation. Dimensions of travel, demographic trends, economic trends, population movements and land use patterns, and appendices.
100	Driver Alert	National Safety Council	1-Video, letter	What you need to know about DOT drug and alcohol testing: Driver Alert. How to run a driver's training program. Product #344-46-2222.
101	DOT Alcohol & Drug Rules	National Safety Council	3-Videos, Brochure and letter	What you need to know supervisor's 60/60 training program, handbook and leader's guide. Material covers substance abuse & constructive confrontation, reasonable suspicion at the supervisor's discretion, and alcohol supplement on identifying drug abuse in the workplace.
102	Wisconsin Pre-Trip Inspection Manual	Wisconsin DOT	1-Video, Pamphlet	Video: GMC F-Control Chassis. Film #1 Chevrolet forward control chassis for carpenter body.
103	Application of the Quality Functional Deployment Method in Mobility Aid Securement System Design	USDOT, FTA	Brochure	December 1992. The quality function deployment method for understanding ill-defined problems, literature search, the engineering requirements for a securement system, benchmark developments, conclusions and recommendations.
104	Innovative Funding for Intercity Modes	USDOT, Office of the Secretary of Transportation	Brochure	July 1987. A casebook of state, local, and private approaches. New programs and solutions for maintaining intercity transportation services, intercity transportation in an era of regulatory perform and economic change, public/private partnerships in intercity transportation, non-federal funding sources for intercity modes and appendices.
105	Planning Techniques for Intercity Transportation Services	USDOT, Office of the Secretary of Transportation	Brochure	July 1987. New approaches to planning intercity transportation services, a planning process for rural intercity modes, estimating costs of intercity services and demand for those services, costs and benefits of rural intercity transportation projects, and choosing the best intercity service.
106	To Classify Transit Services Eight Case Studies	USDOT, FTA	Policy Paper	June 1992. Case study approach and data collection issues. Albany, NY, Miami, Minneapolis/St. Paul, St. Louis and Washington metropolitan areas. Los Angeles county area.
107	TCRP Report 5	Transit Cooperative Research Program, FTA	Brochure	Guidelines for development of public transportation facilities and equipment management systems.
108	TCRP Synthesis 5	Transit Cooperative Research Program, FTA	Brochure	Management information systems, a synthesis of transit practice. Transit industry state of the practice in information systems, integrated solutions: examples from site visits, and appendices.

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109	Report to Secretary of Transportation	US General Accounting Office. GAO/RCED-85-26, February 19, 1985	Report	UMTA needs better assurance that grantees comply with selected federal requirements.
110	Agency on Aging and Community Service	USDOT, August 1987	Report	Evaluation of the specialized volunteer transportation program of the area IV agency on aging and community service. UTMA technical assistance.
111	Technical Assistance Safety Programs February 1993	USDOT, FTA	Report	FY 92 project directory from the Office of Technical Assistance and Safety. Advanced public transportation systems, clean air, finance, human resources and productivity, regional mobility, safety and security, technology development, transit accessibility, planning and project development, transit cooperative research, university transportation centers, and national transit institute.
112	Status of Public Transit in Ohio	Ohio DOT	Report	July 1995. Services provided by the Office of Public Transportation, state programs, urban and rural transit systems, specialized transportation program, ridesharing and vanpooling, agencies and organizations.
113	Cost Reduction and Service Improvements from Contracting in Rural, Small Urban and Suburban Areas	USDOT	Report	December 1987. 17 case studies or rural, small urban and suburban transportation systems found that by contracting with private transportation companies significant cost reductions, fare increases and increased productivity are possible.
114	TCRP Report 16	Transit Cooperative Research Program, FTA, TRB, NRC	2-Books	Vol. 1: Transit and Urban Form, Part 1: Transit, urban form, and the built environment: a summary of knowledge. Part 2: Commuter and light rail transit corridors: the land use connection. Vol. 2: Part 3: A guidebook for practitioners. Part 4: Public policy and transit-oriented development: Six international case studies.
115	Public Transportation 1996: Bus, Rural and Intercity, and Paratransit, No. 1557	Transportation Research Board, National Research Council	Pamphlet	Planning, implementation, and evaluation of OmniRide demand-driven transit operations: feeder and flex-route services, transit route design applications using geographic information systems, comparison of subsidized fixed- and flexible-route bus systems, integration of fareboxes with other electronic devices on transit vehicles, analysis of feeling of security on public transit among residents of small urban area, employer shuttles-concepts and case studies, Buenos Aires Collective buses and experience with privatization, and effects of rationalization of rural passenger services on travel activity patterns.
116	Estimating the Cost Impacts of Transit Service Contracting	USDOT, Office of Budget and Policy	Report	The study does a statistical analysis of potential cost impacts of private sector service contracting by transit agencies and results in savings.

Ref. #	Title	Source	Module	Description
117	Manual on Contracting for Vehicle Maintenance Services	USDOT	Report	October 1992. Guidelines for contracting, competitive bidding, invitation for bids: requirements and pitfalls, competitive negotiations, request for proposal: requirements and pitfalls, drug and alcohol testing: issues for consideration in maintenance contracting, contract controlling guidelines.
118	Private Sector Contracting Workshop Manual for Rural and Small Urban Public Transportation Providers	USDOT	Report	November 1988. The benefits of contracting, planning for contracting services, the contract document, contract monitoring, and appendices.
119	Bus Support Facilities: Conditions and Needs	USDOT	Report	January 1993. This document is an assessment of the current condition and five-year capital need (FY93-97) for transit operator bus support facilities.
120	TCRP Synthesis 3	Transit Cooperative Research Board, TRB, NRC	Report	Incentive programs to improve transit employee performance. Overview of employee incentive programs, survey of general perceptions, incentive programs in transit organizations, case studies: Austin and Toronto, samples of incentive techniques in use, observations on establishing incentive program and appendices.
121	Americans with Disabilities Act (ADA) Paratransit Eligibility Manual	USDOT, FTA	Report	Sept. 1993. Understanding ADA paratransit eligibility. Elements of eligibility policy. Establishing determination process. Applying eligibility determination to daily operations and appendices.
122	Improving Bus Accessibility Systems for Persons with Sensory and Cognitive Impairments	USDOT, FTA	Report	August 1993. Definitions & literature review on: Rider tasks, deafness and hearing, blindness, visual, and cognitive impairments. Signage information, survey and interviews, summary and recommendations, and appendices.
123	Guideline Specifications for Passive Lifts, Active Lifts, Wheelchair Ramps and Securement Devices	USDOT, FTA	Report	September 1992. Technical requirements: general, platform, structural, mechanical and hydraulic, control systems. Testing, certification, and inspection.
124	Key Decisions in Urban Transportation Public-Private Cooperation	USDOT	Report	May 1988. Development of the public-private relationship. Framework of planning and service. Private sector involvement. Intergovernmental barriers to private sector involvement. Key decision opportunities to enhance private sector involvement.
125	Coordination of Rural Public Transportation Services in Three Southeastern States	USDOT	Report	June 1990. Review of the literature. Alabama case study. Georgia case study. North Carolina case study. Summary, conclusions and appendices.
126	Improving Transit Coordination in Texas	Texas Transportation Institute, Texas DOT	Report	Research Report 1974-1. Federal coordination initiatives. State level coordinating programs. Goals, Benefits and barriers of coordination. Transit coordination strategies and implementation. Planning, selecting, and evaluating coordination strategies and implementation approaches.

Ref. #	Title	Source	Module	Description
127	Best Practices in Specialized and Human Service Transportation Coordination	US Dept. of Health and Human Services, USDOT	Report	July 1989. Community action agency. Brokerage models. Public, county and regional paratransit systems. Private non-profit systems. Volunteer programs. Regional and state level coordination models. Description of federal programs.
128	Coordinating Special Transportation Services in Louisiana	USDOT, UMTA Technical Assistance Program	Report	December 1988. Special transportation overview. Special transportation services: Orleans Parish. Tangipahoa Parish. Identification of coordination alternatives. Evaluation of coordination alternatives. Implementation of the special transportation enhancement. Results of the special transportation enhancement. Recommendations for enhancing special transportation.
129	Directory of Public Transportation Services	Oregon Department of Transportation	Pamphlet	January 1996. The Public Transit Section of the Oregon Department of Transportation put together this directory of transportation services.
130	NJ Transit Accessible Services	New Jersey Transit	Folder	October 1993. Senior citizen and disabled residents transportation assistance program FY 1993 annual report.
131	Conducting Pre-Award and Post-Delivery Audits for Bus Procurements	USDOT, FTA	Book	November 1993. The pre-award and post-delivery review. The pre-award review requirements. The post-delivery review requirements. Examples of compliance with the pre-award and post-delivery review requirements. Frequently asked questions about the pre-award and post-delivery review. Appendices.
132	Federal Transit Act, Amended June 1992 and Related Laws	USDOT, FTA	Book	Other federal mass transportation statutes. Other federal laws affecting federal mass transportation programs. Appendices.
133	1996 Report An Update	Federal Transit Admin.	Pamphlet	Transportation facts.
134	Comprehensive Financial Management Guidelines	Multi-State Technical Assistance Program	Binder	September 1992. Guidelines for rural and small urban public transportation providers by the American Association of State Highway and Transportation Officials, Inc. and MTAP.
135	Small Operator Fleet Mechanic Listing	NYSDOT	Report	July 1996. Fleet listing by manufacturer and model prepared by New York State DOT Passenger Transportation Division.
136	Pennsylvania Public Transportation	Pennsylvania DOT, Bureau of Transportation	Directory	April 1996. Commonwealth of Pennsylvania. Urban and rural transit systems. Intercity public transit systems. Lottery transit programs for free transit and shared-ride. Metropolitan planning organizations. USDOT. National associations. State organizations. Technical assistance/training resources.
137	Testimony of The APTA	American Public Transit Association	Report	June 1996. Testimony of APTA before the subcommittee on surface transportation of the House Transportation and Infrastructure Committee.
138	Proximate Commuting: A Demonstration Project of Strategic Commute Trip Reduction Program	Washington State DOT, Planning and Programming Service Center.	Report	November 1995 final technical report. Key Bank of Washington demonstration project. Regional and statewide implementation. Conclusions and recommendations. Appendices.

Ref. #	Title	Source	Module	Description
139	TCRP Report 10	FTA, TRB, NRC	Report	Fare policies, structures and technologies. Fare policy development and decision-making process. Fare strategies and payment options. Fare structure development and evaluation process and effects. Fare payment and collection technology option. Electronic fare payment options. Emerging fare payment and media purchase developments. Selection and procurement of new technology. Summaries of findings and appendices.
140	Nevada State Transit Plan	Nevada DOT	Report	January 1996. Characteristics of a transit system. The metropolitan area. The small urban and rural area. The Indian reservations. Federal and State mandates. Funding. Coordination. Intermodal and multimodal aspects. Public participation. State transit program. The future and appendices.
141	Sourcebook on Transit-Related Environmental Regulations	USDOT, FTA	Report	December 1994. Requirements affecting the acquisition and maintenance of transit vehicles and facilities.
142	Transportation Demand Management	Washington DOT	Report	August 1996. A guide for including TDM strategies in major investment studies and in planning for other transportation projects.
143	1996 Transit Vehicle Data Book	American Public Transit Association	Book	All data for United States. Index of transit systems by mode and location. System rank by number of vehicles by mode. New vehicle orders. Planned new vehicle orders. New vehicles built in 1995. New vehicle costs for 1995 & 96. US vehicle summary tables and fleets. Canadian data.
144	STEP 21 Policies and Principles	STEP 21 Coalition	Letter	What STEP 21 does. A Streamlined Transportation Efficiency Program for the 21st Century.
145	H.R. 3840, A BILL	US House of Representatives	Bill	104th Congress, 2nd Edition. July 1996. H .R. 3840 empowers states with authority for most taxing and spending for highway programs and mass transit programs, and for other purposes.
146	S. 1971, A BILL	Senate of the US	Bill	104th Congress, 2nd Edition. July 1996. S. 1971 empowers states with authority for most taxing and spending for highway programs and mass transit programs, and for other purposes.
147	Conservatives and Mass Transit: Is It Time for a New Look?	Free Congress Foundation	Report	A study prepared for the American Public Transit Association by the Free Congress Research and Education Foundation. Government intervention in the transportation market. Demographics of the transit user. Transit serving conservative goals. A sense of community. What conservatives have to say. The efficiency question.
148	Using Volunteers in Transportation	USDOT, UMTA	Report	Technical assistance series. Do the advantages of using volunteers outweigh the disadvantages? Is the proposed service in competition with other specialized transit services? Is there a strong sponsoring agency? Are operating and capital funds readily available? What is the probability of success with volunteer recruitment?

Ref. #	Title	Source	Module	Description
149	Best Practices in Specialized and Human Services Transportation Coordination	USDOT, US Dept. of Health and Human Services	Report	July 1989. Best practices: community action agency, brokerage models, public county and regional paratransit systems, private nonprofit systems, volunteer programs, regional and state level coordination models. Description of Federal Programs: DOT, UMTA, Dept. of Health & Human Services. Appendices.
150	Highway Traffic Data Study Appendices	Alaska DOT	Report	March 1983. Appendices: Examples of reports and working forms. Count, classification, speed, and weighing equipment. List of contacts. Bibliography. Engineering design requirements. Analysis of Alaska traffic volumes. Review of annual traffic volume report. Operating costs. Capital costs.
151	Copper River Highway Toll Feasibility Study and Construction Analysis	Alaska DOT	Binder	Copper River highway toll feasibility study. Construction analysis: engineering and construction, right-of-way ownership and acquisition, environmental issues, traffic projections, special issues, St. Mary's to Mt. Village Road, toll road legislation, PN&D Estimate. Million Dollar Bridge.
152	Transportation Project Priority Needs List	Alaska DOT	Binder	December 1993. Draft listing of project needs.
153	Transportation Needs and Priorities in Alaska	Alaska DOT	Binder	January 1994. Highway priority and location. Airport transportation needs and priorities location. State funded transportation needs.
154	TCRP Synthesis 1	TRB, NRC	Pamphlet	Safe operating procedures for alternative fuel buses.
155	TCRP Synthesis 6	TRB, NRC	Pamphlet	The role of performance-based measures in allocating funding for transit operations.
156	TCRP Synthesis 7	TRB, NRC	Pamphlet	Regulatory impacts on design and retrofit of bus maintenance facilities.
157	TCRP Synthesis 8	TRB, NRC	Pamphlet	Retrofit of buses to meet clean air regulations.
158	TCRP Synthesis 9	TRB, NRC	Pamphlet	Waste control practices at bus maintenance facilities.
159	TCRP Synthesis 10	TRB, NRC	Pamphlet	Bus route evaluation standards.
160	TCRP Synthesis 11	TRB, NRC	Pamphlet	System-specific spare bus ratios.
161	TCRP Synthesis 12	TRB, NRC	Pamphlet	Transit bus service line and cleaning functions.
162	TCRP Synthesis 13	TRB, NRC	Pamphlet	Risk management for small and medium transit agencies.
163	TCRP Synthesis 14	TRB, NRC	Pamphlet	Innovative suburb-to-suburb transit practices.
164	TCRP Synthesis 16	TRB, NRC	Pamphlet	Changing roles and practices of bus field supervisors.
165	TCRP Report 1	TRB, NRC	Pamphlet	Artificial intelligence for transit railcar diagnostics.
166	TCRP Report 2	TRB, NRC	Pamphlet	Applicability of low-floor light rail vehicles in North America.
167	TCRP Report 4	TRB, NRC	Pamphlet	Aids for rail car side-door observation.
168	TCRP Report 7	TRB, NRC	Pamphlet	Reducing the visual impact of overhead contact systems.
169	TCRP Report 9	TRB, NRC	Pamphlet	Transit operations for individuals with disabilities.

Ref. #	Title	Source	Module	Description
170	Do It Yourself Vanpool Guide	USDOT, Washington DOT	Pamphlet	August 1994. What is a “Do-it-Yourself” or Owner-Operated vanpool? The benefits of do-it-yourself vanpooling. How to qualify and apply for vehicle tax exemptions. Selecting, operating, and insuring you own vanpool. Managing your vanpool group. Appendices.
171	APTMS Statewide Asset Inventory and Implementation Plan	Alaska DOT, Municipality of Anchorage	Pamphlet	August 1995. Alaska Public Transportation Management System (APTMS). Statewide planning process. Goals of the APTMS. APTMS development. Statewide assets-current and future needs. APTMS implementation. Recommendations and strategies. Appendices.
172	Development and Application of Trip Generation Rates	USDOT, FTA	Pamphlet	January 1985. Analysis of trip rate data. Data sources. Updating trip rates. Trip generation rates. Use of trip rates. Other factors influencing trip rates. Multi-use development. Site development capture rates for pass-by traffic. Appendices.
173	Transit Planning and Research Reports	USDOT, FTA	Pamphlet	July 1994. An annotated bibliography from the Office of Technical Assistance and Safety. Advanced public transportation systems. Clean air. Finance. Human resources. Planning & project development. Policy analysis and evaluation. Regional mobility. Safety & security. Technology development. Transit accessibility. Transit cooperative research program.
174	Transit Bus Manufacturer Profiles	USDOT, UMTA	Book	May 1982. Types of buses and the structure of the industry. History of bus manufacturing. Manufacturers’ profile. Flyer industries. Industries. Crown Coach/Ikarus. Gillig Corporation. Neoplan. Volvo. Saab-Scania. Renault. Hino Motor s Ltd. Other bus manufacturers.
175	New York Metropolitan Transportation Authority Safety Investigation	USDOT, FTA	Book	June 1993. FTA conducted an intensive investigation of passenger and employee safety on the New York Metropolitan Transportation Authority (MTA) and its operating elements.
176	7th National Conference on Light Rail Transit	Transportation Research Board, National Research Council	Book	November 12-15, 1995. Policy and planning for light rail transit systems. Light Rail Transit administration and general management. Technical issues. Light Rail Transit operations.
177	Transit-Supportive Development in the United States: Experiences and Prospects	USDOT, FTA	Book	December 1993. Transit supportive development in the US: Issues, opportunities, and research approach. Previous research on impacts of land uses and built environments on travel demand. Design guidelines as a tool to promote transit-supportive development. Case studies of transit-supportive development at the site and activity center levels. Evidence on travel behavior of transit supportive residential neighborhoods. Community development, land use patterns, and commuting choices.
178	Nebraska Transit Directory	Nebraska Dept. of Roads	Book	1996. This directory is published as a service to current or potential users of public transportation available in Nebraska.

Ref. #	Title	Source	Module	Description
179	Transportation Research Record, No. 1503 Public Transit: Public Transportation 1995: Current Research in Operations.	Transportation Research Board, National Research Council	Book	Bus, paratransit, and electric trolley bus. Electric bus operation and evaluation in California. Assessment of alternative structures for privately operated bus systems. Bus priority at traffic signals in Portland: The Powell Boulevard Pilot Project. Transit vehicle-type scheduling problem. Optimal mixed bus fleet for urban operations. Operational characteristics of paratransit in developing countries of Asia. Economics of electric trolley coach operations. Evaluation of visual impacts on trolley bus overhead cautionary system intersections. Electric and magnetic fields and electric transit systems. Rail, Intermodal, and light rail. Diverting automobile users to transit: Early lessons from the Chicago Transit Authority's Orange Line. Street-running rail transit: A historical perspective. Diesel or electric power for commuter rail. Airport ground access: Rail transit alternatives. Retrofit techniques for floating slab track. Calgary light rail transit surface operations and grade-level crossings. Cost of light rail collision accidents.
180	Transportation and Rural Revitalization	Community Transportation Association of America	Pamphlet	December 1995. A joint project of FTAs National Rural Transit Assistance Program (RTAP) and USDAs Rural Passenger Transportation Technical Assistance Program. Rural economics rely on public transportation. Technical assistance program stimulates local economics. What's ahead for rural passenger transportation.
181	1996 Publications	American Public Transit Association	Pamphlet	A service of the APTA Information Center. Passenger transport. Special reports. Advocacy videos. Communications/Marketing. Government Affairs. Human resources. Information center. Membership. Policy, Planning, and Programs. Research and statistics. Technical services.
182	Tap into RTAP	FTA, RTAP National Program	Pamphlet	How to tap into Rural Transit Assistance Program of the Federal Transit Administration of the US Dept. of Transportation services to transit professionals.
183	Alaska Public Transportation Management System (APTMS). Statewide Asset Inventory and Implementation Plan	State of Alaska DOT/PF and Municipality of Anchorage.	Book	August 1995. Statewide planning process. Goals of APTMS. Development of APTMS. Statewide assets-current and future needs. APTMS implementation. Recommended strategies.
184	Research Results Digest	Transit Cooperative Research Program	News-letter	December 1995. Synthesis of information related to transit problems.
185	Survey of State Involvement in Public Transportation	American Association of State Highway and Transportation Officials	Report	1994. Summary of state funding for public transportation-FY 1992-94. S Selected financial and operating statistics FY 1993. Intermodal transit funding from ISTEA flexible funding source FY 1994.
186	Intermodal Surface Transportation Efficiency Act (ISTEA)	USDOT, FTA, FHA	Report	Flexible Funding Opportunities for Transportation Investments. Multimodalism and flexible funds. ISTEA planning. Flexible funds programs. Flexible fund management. Case studies.
187	American Public Transit Association 1991 Membership Directory	APTA	Directory	Officers and Directors. Federal/State government contacts. Associate members. Bus operations. Governing boards. Government affairs. Human resources. Management and finance. Marketing. Rail transit. Executive office. Member services. Management services. Technical services. Specific inquiries list of contacts.

Ref. #	Title	Source	Module	Description
188	Transit Planning and Research Programs FY 1995 Project Directory	USDOT	Report	March 1996. Intelligent transportation systems: Advanced public transportation systems. New bus, vehicles and infrastructure. Advanced bus propulsion systems. New rail , vehicles and infrastructure. Transit service and management innovation. Rural and specialized transportation. Metropolitan/rural policy development. Planning and project development. Safety and security. Human resources. National transit database. Transit cooperative research program. Rural transit assistance program. University transportation centers program. FTA regional offices.
189	Transportation Research Record No. 1390, Public Transit. Public Transit 1993—Bus, Paratransit, and Ridesharing	Transportation Research Board. National Research Board.	Report	Bus operations. Evaluation of the operating cost consequences of signal preemption as an IVHS strategy. Efficient transit priority at intersections. Welfare comparison of fixed- and flexible- route bus systems. Bus stop accessibility. Paratransit and ridesharing. Implications of technological developments for demand responsive transit. Impact of nonresponse bias on forecasts of average passenger occupancy. What has happened to carpooling.
190	The Clean Fuels Report	J.E. Consultants, Inc.	Report	November 1990. Comprehensive coverage of business, government, and technology issues for transportation fuels: Methanol, ethanol, hydrogen, natural gas, liquefied petroleum gas, reformulated gasoline, ultra-clean coal , and electric vehicles.
191	Research Results Digest October 1997 - No. 14	Transportation Research Board National Research Council	Report	Issues related to coordinated pricing. Conceptual approach to intermodal pricing. Appendix A: Summary of research on transportation cost and pricing issues. Appendix B: Examples of selected transit pricing and subsidy programs. Appendix C: Application of intermodal price coordination impact assessment methodology.
192	Lessons Learned in Transit Efficiencies, Revenue Generation and Cost Reductions	US DOT, University Research Institutes Program, WA, DC	Report	Publication No. DOT-T-97-23, June 1997. Theme I-Positive Opportunism. Theme II-Partnerships. Theme III-Cooperation. Theme-IV-Service Planning, Marketing, or Delivery Methods. Theme V-Maximizing Capital Budgets. Them VI-Improved Management of Internal Resources.
193	Transportation Research Record: Public Transit 1997 Bus, Paratransit, Intermodal, and Rail. Record 1571	Transportation Research Board, National Research Council	Report	Part 1-Bus. Part 2-Paratransit. Part 3-Intermodal. Part 4-Rail Transit. Part 5-Commuter Rail. Part 6-Light Rail Transit.
194	TCRP Report 24. Guidebook for Attracting Paratransit Patrons to Fixed-Route Services	Transportation Research Board, National Research Council	Report	Estimating Travel Demand. Basic Steps. Locating Transit Stops Close to Passengers. Training Drivers. Programming Accessible Bus Stop Improvements. Teaching Passengers to Use the Fixed-Route System-Travel Training. Marketing Fixed-Route Services. Evaluating Success.
195	Elderly and Handicapped Transportation Information Sourcebook	USDOT Urban Mass Transportation Administration	Report	Federal Agency Contacts. Interest Group Contacts. Vehicle Manufacturers. Selected Approaches to Providing Transportation for Elderly and Handicapped Persons. Annotated Bibliography. Urban Consortium Transportation Task Force. User Requirements Committee.

Ref. #	Title	Source	Module	Description
196	Best Practices Procurement Manual	US DOT, Federal Transit Administration	Binder	Second Printing: May 1997. Purpose and Scope. Procurement Planning & Organization. Specifications. Methods of Solicitation and Selection. Award of Contracts. Procurement Object Types: Special Considerations. Disadvantaged Business Enterprise. Contract Clauses. Contract Administration. close-out. Disputes. Appendices: Governing Documents, Examples, Glossary and Index.
197	Reasonable Suspicion Referral for Drug and Alcohol Testing	USDOT, FTA Office of Safety and Security	Pamphlet 5 Videos	Leader's Guide and Video. A training program for transit supervisors. Video: Alcohol Supplement: What Supervisors Need to Know About DOT Drug and Alcohol Rules. Video: Driver Alert: What You Need to Know About DOT Drug and Alcohol Rules. Video: Substance Abuse & Constructive Confrontation: What Supervisors Need to Know About DOT Drug and Alcohol Rules. Video: Reasonable Suspicion: At the supervisors discretion. Includes three pamphlets.
198	A Handbook for Coordinating Transportation Services	Ohio DOT	Binder	October 1997. What you need to know about coordination. Pre-implementation planning. Cooperation. Joint use arrangements. Consolidation. Implementation. Appendices: Project summaries of coordination projects. Glossary of terms used in the coordination handbook.
199	Transportation Coordination: A Guide to Making It Work For You		3 Binders	Chapter 1- Looking at Coordination: Your Role As Mobility Manager. Chapter 2- Choosing an Approach That's Right for You. Chapter 3-Overcoming the Barriers of Transportation Coordination. Chapter 4- Getting Underway: Fundamentals of Your Coordination Process. Chapter 5- Designing Your System's Administrative Structure. Conclusions: You Can Get There from Here. Transportation Planning Worksheet. Community Transportation Resources Worksheet. Appendix: Transportation Coordination Resources.
200	Training Resources Catalog 1994	FTA, RTAP National Program	Binder	For rural and specialized transit systems. Accessibility, Americans with Disabilities Act, Commercial Driver's License, Dispatching, Driver Training, Drug Free Transit, Emergency Procedures, Indian Lands Transit, Management, Marketing, Passenger Assistance, Planning, Safety, Vehicle Maintenance, RTAP Training Network.
201	Serving Passengers with Cognitive Disabilities	The ARC	Binder	A training program for fixed route bus operators. Attitudes and perceptions. Cognitive disabilities. Review session. Appendix: Handouts and overhead masters. Experiential exercises. Situational exercises. Pre- and Post- tests.
202	National Indian Tribal Transit Report March 1996	USDOT, FTA	Report	Project No. DC-26-7022. Background of the National Indian Tribal Transit Needs Survey and Report. Statistical profile of Indian country and Indian populations. Survey methodology and areas of inquiry. Tribal responses to the needs survey-National profile in brief. Tribal responses to the needs survey-State-by-State summary. Demographic survey summary.
203	Federal Transit Administration Section 16 Program	Alaska DOT/PF	Application	Public transportation in non-urbanized areas application and instruction, revised November 22, 1995.

Ref. #	Title	Source	Module	Description
204	Transportation Coordination in Lee County , North Carolina: A Summary	CTAA	Report	Funded by the US Department of Agriculture's Rural Passenger Transportation Technical Assistance Program. Completed by The Community Transportation Association of America, WA, D.C.
205	TCRP Synthesis 28	TRB, NRC	Report	Managing Transit Construction Contract Claims.
206	Construction Status Report II August 1985	Alaska DOT/PF	Report	Southeastern Region Design and Construction Division of the State of Alaska, Department of Transportation and Public Facilities.
207	Program Performance vs. Transit Performance	TRB 74th Annual Meeting	Report	Paper No. 950570. January 22-28, 1995. Washington, D.C. An explanation for the ineffectiveness of performance-based transit subsidy programs.
208	Federal Flashes, October 1997	CTAA	Report	No. 97-18. Legislative News.
209	Urban Transportation Report	Portland Cement Assoc.	Report	Concrete Intermodal Terminals for passengers and freight.
210	Legal Research Digest March 1998, Number 9	TRB, NRC	Report	Strategies to Minimize Liability under Federal and State Environmental Laws.
211	Research Results Digest June 1995, Number 6	TRB, NRC	Report	Research agenda for increasing transit ridership.
212	Research Results Digest April 1998, Number 24	TRB, NRC	Report	Creating a new future for public transportation: TCRP's strategic road map.
213	TDM Resource Center Program Report. April 1996	Washington DOT	Report	Summary of programs. Performance evaluation. Products and services. Activities for 1996.
214	Digital Recorders, Inc.	Digital Recorders, Inc.	Order	DR500C Talking Bus automated stop announcement and passenger information system.
215	TRB/HRIS Hot Topics, Response #3 - Nov. 1996	TRB/HRIS	Report	Selections pertaining to: Paratransit (1-1-94 to present).
216	TRB/HRIS Hot Topics, Response #5 - Nov. 1996	TRB/HRIS	Report	Selections pertaining to: Increasing Transit Ridership (1993 to present).
217	TRB/HRIS Hot Topics, Response #6-Nov. 1996	TRB/HRIS	Report	Selections pertaining to: Transit Advertising
218	Public/Private TDM Partnerships Program	Washington DOT	Report	April 1994. Strategic Planning Team Report and Recommendations.
219	Highway Performance Monitoring system Analytical Process. June 1988	USDOT, Federal Highway Admin.	Report	Sensitivity analysis. Part 2: Sensitivity data. Part 3: Sensitivity to minimum tolerable conditions.
220	Highway Performance Monitoring System. June 1982	USDOT, Federal Highway Admin.	Report	Truck weight case study.
221	Highway Performance Monitoring System. August 1982	USDOT, Federal Highway Admin.	Report	Vehicle classification case study.
222	Virginia Dept. of Rail & Public Transportation	Virginia DOT	Report	Modified minivan with wheelchair ramp specifications.
223	Virginia Dept. of Rail & Public Transportation	Virginia DOT	Report	10 Passenger vertical side wall BOC van with wheelchair lift specifications.
224	Virginia Dept. of Rail & Public Transportation	Virginia DOT	Report	10 Passenger raised roof van with exterior rear mounted wheelchair lift specifications.
225	Virginia Dept. of Rail and Public Transportation	Virginia DOT	Report	Seven passenger minivan specifications.

Ref. #	Title	Source	Module	Description
226	Virginia Dept. of Rail and Public Transportation	Virginia DOT	Report	13 Passenger vertical side wall BOC van with wheelchair lift specifications.
227	Virginia Dept. of Rail and Public Transportation	Virginia DOT	Report	21 Passenger bus with wheelchair lift specifications.
228	Virginia Dept. of Rail and Public Transportation	Virginia DOT	Report	14 Passenger van with center aisle specifications.
229	Community Solutions Moving Toward Independence, Fall 1996	CTAA	Report	Newsletter covering topics such as: Pooling community resources makes accessible transit affordable.
230	Are Your Drivers Safe on Unpaved Surfaces? 1995	National Safety Council	Order	Off-road driving. A coaching program, order through the National Safety Council.
231	1994-95 Transit Fact Book	American Public Transit Association (APTA)	Book	Overview of transit facts and issues. Profile of US transit. Operating expenses, revenue expense, capital expense. Capital revenue. Capital and operating funding needs, ridership and transit usage, vehicles and equipment, employment, energy and environment, federal transit legislation, and Canadian statistics.
232	1995 Membership Directory	American Public Transit Association (APTA)	Directory	Officers and Directors. Federal/State Govt. contacts. Committees. Associate members. Bus operations. Governing branch. Government affairs. Human resources. Management & finance. Markg. Rail transit. Research & development. Small operations. Transit systems. Management companies. Govt agencies, State DOTs & MPOS. Manufacturers & supplies. Consultants & contractors. Associations & public interest groups.
233	Comprehensive Financial Management Guidelines For Rural and Small Urban Public Transportation Providers.	American Association of State HWY & Transportation Officials, Inc. MTAP	Binder	Sept. 1992. Multi-State Technical Assistance Program (MTAP). Strategies & services. Revenues. Costs. Budget process. Revenue handling. Cash management. Financial & performance reporting. Audits. Financial accounting. Performance evaluation. Cost allocation model development. Cost allocation applications. Typical costs for rural & human service transportation providers. Typical costs for small urban public transportation providers.
234	Specialized Transit Training for Passenger Assistance, Safety and Wheelchair Securement	University of Wisconsin	Binder	Workshop information. Manual: Disability awareness, wheelchair concerns, vehicle concerns, handling & lifting, train the trainer basics, overcoming the fear of speaking before a group, training checkpoints. Teaching handouts and training aids: securement of the wheelchair passenger, teaching handouts & training aids. Curriculum development: human relations and sensitivity training requirements related to transportation, orientation and training implications for transportation systems, Alzheimer's training lesson plan, special policies for special passengers, developing a transit system personnel policy, training & development-excellence in community transportation. Misc: UMTA RTAP training module-Understanding the capabilities & needs of special passengers.
235	A Guide for Implementing Coordinated Transportation Systems	Ohio DOT	Binder	October 1997. Committee structures. Organizational structures. Financial planning. Grant & program administration. Operational policies. Risk management. Scheduling and dispatching. Staffing. Vehicles and equipment.

Ref. #	Title	Source	Module	Description
236	S1-GARD, Vol. 1. Jan 1996.	Public Transportation Safety Int'l Corp (PTS)	Binder, 1-Video	Conditions that create the necessity for the Safety 1st (S1) GARD. Letters of endorsements from transit authorities OEMs and distributors. Bus accident litigation experts. Advertisements and informative background. Industry data and surveys of injury claims. Endorsements from insurance companies and personal injury law firms. School bus, charter bus. Composition and applications of polyurethane and mounting apparatus manufacturing.
237	Safety Planning Information Directed to Emergency Response (SPIDER). 1994	West Virginia Division of Public Transit	Binder	Preventative measures and analysis. Standard operating procedures. Emergency operating procedures. Passenger, vehicle and system safety program forms. Passenger, vehicle and system safety plan.
238	Catalog of Education, October 1993	Skill Dynamics, IBM	Book	Cirriculum Areas: Enterprise systems. AS/400 systems. Peronal systems. AIX, UNIX, open systems. Networking. DB/DC. Application and system development. Application systems. Industry applications. Security, audit and disaster recovery. Quality. Business and professional.
239	Catalog of Education, Supplement. Oct. 1993	Skill Dynamics, IBM	Book	Public class schedules.
240	1995 Transit Passenger Vehicle Fleet Inventory	American Public Transit Association (APTA)	Book	January 1995. Alternative power source and city. Articulated/double deck motor buses by manufacturer & city. Built in most recent year by manufacturer and city. Built in most recent year by manufacturer, size and equipment. Low floor vehicles by manufacturer and city. Manufacturer and city. New vehicle costs. On order by alternative power source. On order by manufacturer and city. On order by manufacturer, size, and equipment. Ownership equipment. Power source. Seating capacity. System and manufacturer. Trolley replica motor buses by manufacturer and city.
241	Affirmative Action Plan, May 18, 1984	State of Alaska, DOT/PF	Book	Affirmative Action Plan. Management reports. Organizational charts.
242	Essential Skills for Dispatching	UMTA, RTAP	Pamphlet	Dispatcher's Workbook. Dispatching: What your job is all about. Keeping your system moving: Your role as coordinator. Talking to the public: What to say and how to say it. Dealing with drivers: What to and how to say it. Keeping records: Why they're important and what you need to do with them. Essential skills for dispatching.
243	Telephone Courtesy, Customer Service	Fair Access, Inc.	Pamphlet	Quality customer service. Proper telephone techniques. Handling an irate or angry passenger. What to do if you are both losing your temper. How to control your temper. Handling complaints. Complaint form. Sensitivity training. Communicating with a passenger who is speech-impaired. Communicating with a passenger who is hearing-impaired.
244	Managing Bloodborne Pathogens: Guidelines for Transit Managers	Walther Consultancy	Pamphlet 2 Videos	Transmission methods: Hepatitis B Virus and AIDS/HIV. Biohazard kits. Cleaning a biohazardous spill. OSHA exposure to bloodborne pathgen regulation.
245	Older Driver Resource Directory, Second Edition, No. 434. December 1994	Transportation Research Board, National Research Council	Book	Older driver resource directory. State and resource index. Email access index. National resource agencies and associations. Information update form.

Ref. #	Title	Source	Module	Description
246	Establishing A Dispatch Operation That Works	Univerity of Wisconsin	Binder	Make-up of a dispatcher. The trip ticket. Communications. Radio procedures. Vehicle breakdown procedures. Accident procedures. Responsibilities of paratransit team. Policies. Termination policies and procedures. No shows. Program analysis. Dynamic "real-time" dispatching. Scheduling. Call in-take.
247	Scheduling/Dispatching Workshop	University of Wisconsin	Binder	Demand responsive service. Rural transport. Urban transport. Essential skills and training for dispatch center operations. Which system is right for you and how to evaluate. Policy development.
248	1995-1996 Local Organizing Kit, Fourth Edition	American Public Transit Association	Binder	Why a transit coalition. What can a transit coalition do. Who can be a transit coalition member. How are transit coalitions structured. How does a transit coalition influence decisions. How does a transit coalition communicate its message.
249	Drug and Alcohol Training Workshop, October 1994	Community Transportation Association of America	Binder	Regulatory overview. Program formulation. Policy development and communication. Training. Types of testing. Drug testing procedures. Alcohol testing procedures. Administrative requirements. Employee assistance programs, rehabilitation, and treatment. Joining a consortium. Business analysis. The drug-free workplace act of 1988
250	Connect With Us: State Transit Networking...It Works	AASHTO	Folder	Welcome to MTAP. Letter from the Chair of MTAP Project Steering Committee. MTAP Products and services. 1992 Year in review.
251	A Safe Ride For All: Drug Free Transit		3 Videos	Tape 2 - Length: 19:00 mins.
252	Emergency Procedures for Rural Transit Drivers	UMTA, RTAP	2 Videos	Training. Length: 34:00 mins.
253	Pre-Trip Inspection Demo	Cliff Barry	1 Video	
254	Powerlift	Stewart & Stevenson Power, Inc.	1 Video	
255	See for Yourself	TeleSensory	1 Video	Low vision information video and three brochures.
256	Workplace of the '90s	TeleSensory	1 Video	Length: 11 mins. This is a tool illustrating the value of having disabled men and women in the workforce. Video includes: An interview with Debbie Morris, Human Resources professional. Interviews with six visually impaired people using a range of skills and adaptive equipment to get the job done.
257	Implementing Self-Directed Work Teams	Career Track Publications	4 Tapes, 3 Videos 2 Work-books	Why self-directed teams. How to know where to apply self-directed teams. Control issues. Critical elements to get team started, etc.
258	Automatic Tire Chain System		2 Videos	
259	Lifting to Safety and Reliability		3 Videos	1- Lift maintenance. 2- Lift maintenance for rural operating. 3- Lift maintenance for rural operating.
260	Practicum	Transportation Management Associates	2 Videos	
261	Slides & Sounds	Transportation Management Associates	2 Videos	
262	Special Students	Transportation Management Associates	1 Video	

Ref. #	Title	Source	Module	Description
263	Wheelchair Management	Transportation Management Associates	2 Video	
264	Strategies Training Systems December 1993 Version.	Seattle Post	6 Videos	1- Lecturette/Vignette 29 mins. 2- Strategies foundation principles 3:38 mins. 3- Dealing with difficult people, Module 1, 1:04 mins. 4- Dealing with difficult people, Module 2, 1:07 mins. Dealing with difficult people, Module 3, 53:50 mins. 6- Dealing with difficult people.
265	In Your Hands (Vision)		2 Videos	
266	L211/L911 ARS Lift Series	The Braun Corporation	1 Video	
267	Commitment to Quality	Opson Production	1 Video	Bus ad. Length: 12 mins.
268	Lift Maintenance		1 Video	
269	Kangaroo Court		1 Video	
270	Bicycle Bus Rack	Sportworks	2 Videos	
271	Starts Training Program		1 Video	1) Vehicle inspection, 2) Driving safety, 3) Passenger relations
272	Nobody's Burning Wheelchairs		2 Videos	Length: 18 mins. Transporting the Alzheimer's Passenger
273	America's Future Rides on Transit	American Public Transit Assoc. & Transit Now	1 Video 1 Reel	
274	Riders & Disabilities	Seattle Metro	2 Videos	
275	Care Concepts, Inc.		1 Video	The care concepts story.
276	The ILS Independent Locking System	Mobile-Tech Corporation	1 Video	Length: 5:25
277	Broken Promises:		1 Video	Defending Alaska's Statehood Compact
278	Ortho Safe System Demo		1 Video	Demonstration
279	FTA's Rural Transit Assistance Program	University Research Corp. & Take One Prod.	1 Video	Length: 30:00
280	The Only Wash That Works	Interclean Equipment, Inc	1 Video	Interclean touchless cleaning systems. Centri Spinner.
281	Heavyweight Portable Vehicle Lifts	Joyce/Dayton Corp.	1 Video	
282	Hearing and Vision		2 Videos	
283	Public Transportation	Transitnow	1 Video	Length: 8:20 Working for America everyday.
284	Lifting to Safety & Reliability		1 Video	Lift maintenance for rural operating conditions.
285	CDL Solutions	Progressive	1 Video	
286	Native American Transportation Solution		1 Video	
287	Employee Assistance Programs	Washington DOT	1 Video	Length: 14:00 A safer ride for all.
288	Alaska's Rut Problem...		1 Video	...and the studded tire connection.
289	101 Ideas to Organize	Career Tracks	2 Tapes	101 ideas to organize your business life.
290	Public Transit 1997 Planning, Management, Marketing, and New Technology	Transportation Research Board, NRC	Brochure	Transit service design & operation practices in western European, Understanding differences in public transit, Influence of the metropolitan Atlanta rapid transit authority on population and employment, Integrated decision support tool for evaluating transit anse coordinated policies, Transit friendliness factor, Pedestrian access to transit, Use of geographic info system for analysis of transit pedestrian access, Parking supply policy and transit use, Mobility analysis of transit systems, etc.

Ref. #	Title	Source	Module	Description
291	TCRP Report 28	Transportation Research Board, NRC	Report	Current transit markets. Societal trends: their effects on current and emerging markets. Promising service concepts: their effects on current and emerging markets. Societal effects on implementing promising service concepts. Implications for transit agencies and the industry.
292	TCRP Report 29	Transportation Research Board, NRC	Report	Closing the knowledge gap for transit maintenance employees: a systems approach.
293	TCRP Report 34	Transportation Research Board, NRC	Report	Assessment of the economic impacts of rural public transportation. The need for economic impact methods. Rural communities and their transit services. Identifying and measuring the economic impacts of public transportation systems. Case studies of local economic impacts of rural public transit systems. Summarizing the economic impacts of rural public transportation systems. Economic impacts. Estimates of national economic impacts of rural public transportation services. How to measure and maximize economic impacts of rural transit systems.
294	TCRP Report 35	Transportation Research Board, NRC	Report	Economic impact analysis of transit investments: Guidebook for practitioners. Types of economic impact analysis. Definitions of economic impacts. Inventory of common methods. Guidelines for selecting methods for economic impact analysis. Critical issues affecting the selection of methods. Evaluating the results of the economic impact analysis. Selected nontraditional benefits.
295	TCRP Report 36	Transportation Research Board, NRC	Report	A handbook: Using market segmentation to increase transit ridership. Market segmentation. Segmenting transit markets. Using planning and research to segment markets. Translating segmentation findings into strategy. Enhancing the value of market segmentation.
296	TCRP Synthesis 27	Transit Cooperative Research Program, FTA	Brochure	Emergency Preparedness for Transit Terrorism.Synthesis survey results. Recent incidents and emerging threats. Planning and preparedness for transit terrorism. Responding to transit terrorism. Recovery and post-incident restoration.
297	TCRP Synthesis 30	Transit Cooperative Research Program, FTA	Brochure	ADA paratransit eligibility certification practices. ADA paratransit eligibility requirements. Case studies. Transit agency experience. Eligibility practice Part 1: Personal eligibility. Part 2: Trip eligibility decision-making responsibility and process in trip scheduling.
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